

Your new job opportunity at TrigasFI

Do you enjoy taking on an interesting task in our medium-sized and very flexible company? We offer you on-the-job training in a competent and international team with responsibility from day one.

TrigasFI® GmbH is one of the leading specialists in flow measurement technology. Our innovative services are highly recognized by our customers worldwide. Due to our continuous growth, we offer you a secure job and many opportunities to actively contribute to the company's development.

Become a member of our team of specialists for flow measurement technology and calibration and thus part of our success! In our calibration laboratory, we offer you intensive on-the-job training in a competent team with responsibility from day one.

TrigasFI is one of the leading specialists in flow measurement technology. Our services and products find worldwide recognition and customers. With our steady growth in the last 35 years, we offer you a secure workplace with individual development opportunities.

At TrigasFI, we owe our success to the efficiency of organizational processes. To help maintain and grow this standard, we're seeking an experienced operations manager to oversee daily activities and implement the right processes and practices across the organization.

The ideal candidate will have a sharp business mind and proven success in managing multiple departments for maximum productivity. This person will be highly skilled in human resources, finance, and IT management, and be able to develop and maintain an environment of trust, diversity, and inclusion within the operations team.

Ultimately, the Operations Manager will be trusted to help us remain compliant, efficient and profitable in the course of business activities.

We are looking for an

Operations Manager (m/f/d)

For you | more than just a challenge

- Ensure all operations are carried on in an appropriate, timely and cost-effective way
- Oversee the day-to-day activities of the Operations team, including training, mentoring, and performance management
- Increase the efficiency of existing processes and procedures to enhance the company's internal capacity
- Develop, implement, and maintain quality assurance protocols
- Purchase materials, control inventory and oversee warehouse efficiency
- Manage budgets and forecasts
- Formulate strategic and operational objectives
- Perform quality controls and monitor operational KPIs to achieve productivity targets, eliminate errors, deliver excellent customer service and improve profitability

- Oversee and report weekly, monthly, quarterly, and annual metrics
- Oversee accounts payable and accounts receivable departments
- Track staffing requirements, hiring new employees as needed
- Collaborate with cross-functional teams, including sales, engineering, and customer service, to implement strategies to identify and resolve quality issues
- Create presentations and communicate with upper management about plans and strategies
- Conduct budget reviews and report cost plans to upper management
- Conduct business analysis, vendor evaluation and risk management.
- Anticipate and track operational and tactical risks and provide strategic solutions.
- Stay up-to-date with industry trends, technology and regulatory requirements and ensure that the organization's processes and procedures remain compliant
- Maintain constant communication with managers, staff, and vendors to ensure proper operations of the company
- Establish and maintain credible, professional relationships with clients and external vendors

For us | the perfect reinforcement

- Bachelor's degree in operations management, business administration or a related field and/or proven years of knowledge, skills and experience sufficient to be recognized as a qualification through Recognition of Prior Learning
- Two or more years of proven success in an operations management role
- Ability to recognize and address operational concerns and issues, monitor customer satisfaction
- Analytical and Problem-Solving Skills for data analysis, root cause analysis, and implementing effective corrective and preventive actions
- Ability to delegate responsibilities while maintaining organizational control of diverse branches of operations and customer service
- Experience in developing and implementing operational procedures and policies
- Ability to consistently meet deadlines
- Ability to multi-task and handle several issues simultaneously
- Experience in budget development and oversight, financial planning, auditing, and forecasting
- Ability to participate in and contribute to the development of strategic planning and management of budgets
- Excellent verbal and written communication skills, with the ability to present complex information to stakeholders at all levels, including Sales, Engineering, accreditation bodies, etc.
- Excellent organizational and planning skills and concern for order
- Excellent decision-making skills and response to high-pressure situations
- Ability to build relationships with vendors, partners and other departments within the company
- Strong leadership and interpersonal skills, with the ability to motivate and lead cross-functional teams
- Excellent problem-solving and analytical skills, with the ability to identify and resolve Operational Issues
- Proficiency in conflict management and business negotiation processes
- Knowledge of business productivity software and an aptitude for learning new applications

From us | what you can expect

- Pleasant working atmosphere and good team spirit
- Permanent employment relationship and a secure workplace
- Easy start through extensive on-the-job training
- International and team-oriented working environment
- Responsible & varied tasks
- Development opportunities in a rapidly growing company
- Good transport connections & sufficient parking space for cars and bicycles
- Flexible working hours plus work-life balance
- 30 days of vacation
- Various company events
- Further education & training
- Exciting development opportunities in the promising hydrogen market

We look forward to receiving your application at **personal@trigasfi.com!**